



### ***Quick Tips***

In a life-threatening emergency, ALWAYS dial 911.

If your power is out, you may need to seek alternative shelter in cold weather. To search for an open shelter, text "SHELTER" and a zip code to 43362. For additional immediate assistance, [you can find resources listed here](#)

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To report downed power lines or hazardous situations, all RGE customers can call a hotline at 1-800-743-1701.

If you have experienced storm related damage to your home or business, you can apply for disaster assistance from FEMA. [Click here to learn more.](#) or dial 1-800-462-9029 or 1-800-621-3362 to contact FEMA directly.

While major storm conditions may have passed, continue to monitor weather forecasts via local television and radio reports. You can also visit [www.weather.gov](http://www.weather.gov) ( <http://mobile.weather.gov> on your mobile phone) for the latest forecast.

If you are experiencing power outages, remember to keep your food safe. Use a cooler to keep food cold and group food together in a freezer to stay cold longer. [To view a full set of guidelines on keeping your food safe, click here.](#)

[For anyone who has been displaced from their home because of Superstorm Sandy, view resources from the US Department of Housing and Urban Development here.](#)

### ***More Resources:***

FloodSmart.gov – Affected individuals are encouraged to visit [FloodSmart.gov](http://FloodSmart.gov) for important tools, tips and guidance for recovery after a flood. FloodSmart is the official Website of the National Flood Insurance Program.

Avoid Scams in the wake of disaster- Be wary of scam artists that show up after a disaster. [Click to view tips that will help you avoid predatory scam artists.&nbsp;](#)

Volunteer or Donate- If you are safe and sound, join the effort to help our community rebuild. [Visit RedCross.org for more info, and consider a donation](#) to the Red Cross or another organization of your choice to help with the recovery effort.

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